## **INDIANA FY 2017 LIHEAP**

### PERFORMANCE MANAGEMENT SNAPSHOT

In FY 2017, Indiana furnished LIHEAP bill payment assistance to 101,835 households. They collected energy burden data for 51,903 households (51%)

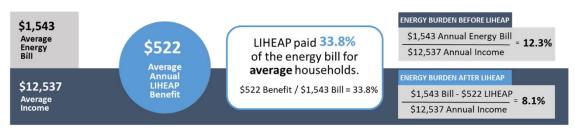
# Does LIHEAP furnish higher benefits to higher burden households?

**Yes.** In Indiana, the total LIHEAP benefit received by high burden households in FY 2017 was about **\$32 (6%) more** than the total LIHEAP benefit received by the average recipient household.

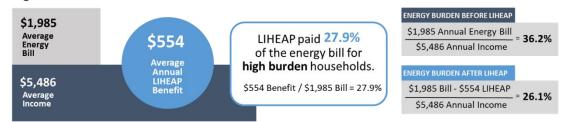
# Does LIHEAP pay a larger share of the home energy bill for high burden households?

**No.** In FY 2017, LIHEAP paid **33.8%** of the energy bill for average households in Indiana, while LIHEAP paid **27.9%** of the energy bill for high burden households.

#### All Households



#### **High Burden Households**



### **Prevention and Restoration of Home Energy Service Loss**

As a Result of Bill Payment Assistance

Prevention (90%)Restoration (10%)20927 Occurrences2292 Occurrences

#### As a Result of Equipment Repair or Replacement

Indiana did not report preventions or restorations as a result of equipment repair or replacement.

- In FY 2017, LIHEAP benefits in Indiana prevented the loss of service 20,927 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2017, LIHEAP benefits *restored home energy service 2,292 times* for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood.